



SYAID ANDHIKA

089607765169 | syaidxandhika@gmail.com | <https://www.linkedin.com/in/syaid-andhika-24831b2bb/>

Karet Rt. 00 Rw. 00 Pleret Pleret Bantul Yogyakarta

D3 Information Systems Graduate | Currently Pursuing Bachelor's Degree (S1) | Skilled in IT Support, System Maintenance, and Network Management | Experienced in Resolving Technical Issues and Supporting Institutional IT Operations

Work Experiences

Universitas Bina Sarana Informatika - Jl. Ringroad Barat, Gamping Kidul, Ambarketawang, Kec. Gamping, Kabupaten Sleman, Daerah Istimewa Yogyakarta 55184

May 2023 - Present

Internship Asisten Technical Support

- Delivered comprehensive technical support to students, lecturers, and staff, effectively resolving software, hardware, and networking issues to ensure seamless operations.
- Collaborated in the maintenance and optimization of campus IT infrastructure, ensuring system reliability and performance.
- Assisted in the procurement and deployment of IT equipment, ensuring the selection of appropriate solutions to meet institutional needs.

Education Level

Universitas Bina Sarana Informatika - Jl. Ringroad Barat, Gamping Kidul, Ambarketawang, Kec. Gamping, Kabupaten Sleman, Daerah Istimewa Yogyakarta 55184

Sep 2021 - Nov 2024

Diploma in Information System, 4.00/4.00

- Demonstrated proficiency in foundational programming skills.
- Skilled in designing, managing, and optimizing relational databases.
- Expertise in Python programming for data analysis and software development.
- Competent in network fundamentals, including configuration, troubleshooting, and security.

Universitas Bina Sarana Informatika - Jl. Kramat Raya No.98, RT.2/RW.9, Kwitang, Kec. Senen, Kota Jakarta Pusat, Daerah Khusus Ibukota Jakarta 10450

Sep 2024 - Dec 2025 (Expected)

Bachelor of information Systems, 4.00/4.00

- Applied data analysis using Python and RapidMiner for various projects.
- Built decision support systems with C4.5 decision tree algorithm.
- Enhanced data mining knowledge transitioning from D3 to S1.

Organisational Experience

Himpunan Mahasiswa Sistem Informasi Kampus UBSI Yogyakarta - Hibah Program P2MD Kampus Merdeka

Nov 2021 - Oct 2022

Anggota

- Developed and Managed the P2MD Website for the Kampus Merdeka Program.
- Handled P2MD Program Reporting.
- Created Visual Content.

Badan Eksekutif Mahasiswa UBSI Kampus Yogyakarta - Hibah P2MD Kampus Merdeka

Nov 2023 - Apr 2024

Anggota

- Created Visual Designs for the P2MD Program.
- Prepared and Managed P2MD Reports.
- Developed the P2MD Website

Skills, Achievements & Other Experience

- **Certifications** 📄 (2024): Google IT Support
- **Certifications** 📄 (2024): Technical Support Fundamentals
- **Certifications** 📄 (2024): System Administration and IT Infrastructure Services
- **Certifications** 📄 (2024): CCNA: Introduction to Networks
- **Certifications** 📄 (2024): Operating Systems and You: Becoming a Power User
- **Certifications** 📄 (2024): The Bits and Bytes of Computer Networking
- **Certifications** 📄 (2025): MTCNA